



U. S. District Court
Northern District of Ohio
801 West Superior Avenue
Cleveland, Ohio 44113

Benefits:

Federal Benefits Include:

- Paid Annual Leave
- Paid Sick Leave
- 11 Paid Holidays
- Pre-tax benefit programs
- Health Insurance
- Vision/Dental Insurance
- Group Life insurance
- Long-Term Care Insurance
- Defined contribution retirement benefits (FERS)
- Thrift Savings Plan (TSP)- 401 (k)-styled program with up to 5% match.
- Fitness Center

The U. S. District Court for the Northern District of Ohio is an Equal Opportunity Employer.

U. S. DISTRICT COURT NORTHERN DISTRICT OF OHIO

Network Technician

VACANCY #23 - 06

LOCATION: Cleveland, Ohio **REPORTS TO:** IT Supervisor

STATUS: Full-time permanent **CLASSIFICATION:** CL 26

POSTED: January 23, 2023 **SALARY RANGE:** \$52,558-\$85,414

AREAS OF CONSIDERATION: All qualified applicants.

CLOSING DATE: Open Until Filled.

Position Overview

The Network Technician plays a critical role in ensuring the availability of the Court's network, including virtualized servers, traditional and virtualized desktop systems, backups, LAN/WAN, and security. The Network Technician monitors and optimizes hardware, systems, and databases to ensure system performance and reliability; performs troubleshooting as required; and assists with administering Active Directory services. The position provides support for systems and court users in Cleveland, Akron, Toledo, and Youngstown.

Duties and Responsibilities include, but are not limited to the following:

- Assists with providing hardware and software support for servers, virtualization infrastructure, and virtual desktop infrastructure.
- Assists with IT security, operating system patches, and database software upgrades.
- Assists with managing a Distributed File System (DFS) and DFS replication; provides file server maintenance and troubleshoots problems with network equipment.
- Resolves routine problems, including those that have been referred/escalated by peers.
- Provides on-call support and performs end user help desk related duties. Responds to help desk calls and emails.
- Prepares and maintains documentation for local and wide area networks and all related hardware.
- Assesses, tests, and deploys patches and updates to protect the security and enhance the operation of end user desktop and mobile systems.
- Monitors daily system backups and regularly monitors operations of the network equipment and systems.
- Provides support and problem resolution to desktop, system, laptop, printer, smartphone, and tablet users.

(VA 23-06 – Network Technician)

Conditions of Employment:

- Applicants must be U. S. citizens or eligible to work without restriction in the United States.
- Completion of FBI background investigation with law enforcement agencies including fingerprint, criminal, financial and employment records check.
- Employment is considered provisional until the FBI background investigation is complete.
- Employees of the federal judiciary must adhere to all Judicial Conference regulations, follow the policies in the Guide to Judicial Policy, and are bound by the Code of Conduct for Judicial Employees.
- Employees are considered "at will".
- Employees are required to use direct deposit for payroll.

- Travels periodically to divisional offices and potentially outside the district for training.
- Performs other related duties or special projects as assigned.

Qualifications (Must be met at the time of application):

- Bachelor's degree in a computer-related field **or** equivalent experience that would substitute for a bachelor's degree.
- 1-3 Years of experience supporting Windows Servers /Active Directory.
- Experience with Active Directory, DNS, DHCP or DFS.
- Knowledge of PowerShell and command line scripting.
- Experience with Apple products, iOS operation system and mobile devices.
- Familiarity with Microsoft products including but not limited to Windows, Office 365, Exchange, and SharePoint.
- Strong problem solving and research skills: ability to isolate and take corrective action on software problems.
- Must be flexible and able to adapt to constantly changing conditions, highly self-motivated, extremely detail-oriented and organized.
- Must be able to manage multiple priorities and projects.
- Must present a professional demeanor, positive personality, and work well in a team environment.
- Must be able to follow rules, procedures, and the Code of Conduct for Federal Employees.

Preferred Qualifications:

- Familiarity with CISCO networking, including routers, switches, and wireless technologies.
- Understanding of SAN or NAS technology in a VMware environment.
- Knowledge of or experience with SQL databases, SharePoint, and Linux operating systems.

The Court reserves the right to fill more than the advertised number of positions with this announcement, may modify the conditions of this job announcement, or may withdraw the announcement, any of which may occur without prior written or other notice.

How to Apply:

Send application packet to: Apply@OHND.uscourts.gov

Application packet must include all of the following in one (1) pdf:

- Cover Letter
- Resume
- Three professional references with contact information.
- AO78- Application for Federal Branch Employment found at:

<http://www.ohnd.uscourts.gov/careers>

Applicants selected for interviews must travel at their own expense and relocation expenses will not be reimbursed.